

Warranty

Chimera transceivers identified as having a limited lifetime warranty ("The Product") are warranted against defects in materials and manufacture to the original purchaser for so long as the purchased Product continues to be manufactured.

This lifetime limited warranty applies only to the original purchaser; it may not be assigned by operation of law or otherwise.

The sole remedy for defects in materials or manufacture of the CHIMERA product shall be repair or replacement of the Product, at Chimeras or its affiliates' option.

All faulty parts and/or functions, resulting despite the user's normal use, will be repaired and/or replaced at no charge during the warranty period. However, if any of the malfunctions are caused by carelessness, inadequate maintenance, or natural disaster, we will provide repair and/or replacement services for a fee regardless of warranty period.

In no event shall CHIMERA or any of its affiliates have any liability for any incidental, special, indirect, or consequential damages. We will not be held legally for any malfunction resulting from user carelessness, abnormal use, and/or natural disaster.

Returns Procedure

In the event that you need to return the Product for repair or replacement, CHIMERA or its affiliates will provide you with a returns authorisation approval number (RMA) as well as returns instructions. Do not return your product without prior approval from Megnet Ltd. Any product returned without a valid, RMA number will be refused and returned to the sender at the senders' expense. To avoid problems at the time of receipt, clearly write your RMA number on the outside of the package and include a copy of your RMA confirmation e-mail within the package.

In the event that CHIMEA or its affiliates, at their discretion agree to accept the return for credit of unwanted products, the goods must be returned unopened and in perfect re-saleable condition. All goods returned in these circumstances, except where the Consumer Protection (Distance Selling) Regulations 2000 apply, will be subject to a handling fee of 25% of Megnet Ltd.'s sale price for the goods, or £40, whichever is the greater.

CHIMERA or its affiliates cannot accept liability for packages damaged during transit. It is the Customer's responsibility to wrap the product adequately to prevent damages. Please note that proof of postage is not proof of delivery and you are therefore strongly advised to send your package by recorded delivery, registered post or courier, and to insure the goods for their full value.

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